

ACK

RETURN GUIDE

1. Fill out the form above.
2. Pack your item(s) well in suitable package/bag/box. Let's keep waste to a minimum – re-use our packaging as much as you can, and don't forget to cover the previous barcode on the waybill. Please write "RETURN" clearly on the parcel.
3. Send the return(s) to following address:

ACK di Rebecca Larsson Barsotti
Via Sant'Ambrogio 87,
55049, Viareggio, (LU), Italy

RETURN FORM

Name & Surname: _____ Order #: _____

ITEMS SENDING BACK	QUANTITY	SIZE	COLOR
1.			
2.			
3.			
4.			
5.			

RETURN POLICIES

As a customer you have the possibility to return your order within 10 days after you received the item(s).

The return(s) must be in original condition – not worn, used or washed and with all original labels still attached to each product.

The buyer is responsible for any return shipping costs.

Please note we are not responsible for returns in transit so please use a recorded service to make sure the package arrives safely.

Your return will be processed as soon as possible, refunds will take a few days to process.

We hold the right to deny refunds if the merchandise returned does not meet our return policy requirements.

To review our policies, please refer to ackwork.com/about/
For further assistance, please contact us at ack@ackwork.com
or call +39 338 388 6864 (Italian time zone).